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From: michelle_tomba@agilent.com
Sent: Friday, July 23, 2010 11:42 AM
To: Hanchett, James (DPH)
Subject: Agilent request follow-up

Hi Jim

I am emailing you in regards to your request for a software upgrade for your GCMS system. In order to put together an appropriate quote I will need some additional information.

1. The model and serial numbers of both the GC and MS.
2. What is your current revision of software as well as your current operating system on your PC?
3. How is the instrument currently interfaced to the PC?
 - a. If you are unsure, a LAN interface is network (CAT 5) type cable which plugs into the PC's Ethernet port (or network hub outside of the PC) and into a similar port in the rear of the GC.
 - b. A GPIB interface uses a thick cable with large metal block connectors that plug into slots in the rear of the PC and the rear of GC
4. Are there any autosamplers on the GC?
 - a. If so what are the model numbers of the towers and trays? (Model number examples: 18593A or B, G1513A, G2613A or B, etc.)
5. Are you using any headspace samplers, purge and trap, thermal desorption units, etc.?
6. We will need to know the firmware revision of each GC.
 - a. To determine the firmware rev:
 - i. On the GC key panel:
 - ii. Press Options
 - iii. Select Diags
 - iv. Press Enter
 - v. Select Instrument Status
 - vi. Press Enter
7. Would you like me to include time for Agilent personnel to perform the install for you?

Once I get the answers to these questions I can work on putting together a quotation for you.

Please do not hesitate to contact me with any further questions or concerns you may have. I look forward to working with you.

Regards,

Michelle

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